EXHIBIT 2

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Re: The New York Times Company v. Microsoft Corporation et al.

Case No. 1:23-cv-11195

Dear Counsel:

We are in receipt of your letter of January 23, 2024 relating to OpenAI's preservation obligations. OpenAI has taken and will continue to take reasonable measures to preserve all potentially relevant evidence from within the relevant time period.

OpenAI objects to and does not waive any objections to the extent your letter seeks to impose obligations beyond those of the Federal Rules. For example, with regards to the fourth and fifth categories of your letter, OpenAI is retaining input and output data from ChatGPT unless users have affirmatively turned off chat history, deleted their past conversations, or deleted their account, in which case new conversations are retained for 30 days, as stated on OpenAI's website. *See, e.g.*, https://openai.com/blog/new-ways-to-

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manage-your-data-in-chatgpt and https://help.openai.com/en/articles/6378407-how-to-deleteyour-account. Enterprise and API versions of ChatGPT have separate retention policies depending on the customer. See, e.g., https://openai.com/enterprise-privacy. Because of the significant privacy and contractual concerns, the lack of relevance, and the fact that the amount of ChatGPT input and output data generated by users is enormous and continues to grow significantly, it would be inappropriate, overly burdensome, not proportional, and not feasible to place all ChatGPT inputs and output on indefinite retention.

Please note that by agreeing to retain information in whole or in part, OpenAI is not representing that the information and/or documents exist or, if they do, that they are relevant or will be produced. Nor does OpenAI waive any objections to Plaintiffs' forthcoming discovery requests related to this information.

Sincerely,